

Compliance Assessment Report

Report ID:
CAR_NRW0031514

This form will report compliance with your permit as determined by an NRW officer

Site	A S H Wrexham Recycling Centre	Permit Ref	WP3094FB			
Operator/Permit holder	Alan's Skip Hire (Wales) Ltd					
Regime	Waste Operations					
Date of assessment	06/04/2017	Time in	14:00	Out	15:30	
Assessment type	Site Inspection					
Parts of the permit assessed	Permitted area					
Lead officer's name	Sowerby, Andrew R.					
Accompanied by	Phil Barrett					
Recipient's name/position	Neil Hassall/ Steve Rymill/ Director/ Compliance Manager	Date issued	04/05/2017			

Section 1 – Compliance Assessment Summary

This is based on the requirements of the permit under the Environmental Permitting Regulations or the licence under the Water Resources Act 1991 as amended by the Water Act 2003. A detailed explanation is captured in "Compliance Assessment Report Detail" (Section 2) and any actions you may need to take are given in the "Action(s)" (section 4). This summary details where we believe any non-compliance with the permit has occurred, the relevant condition and how the non-compliance has been categorised using our Compliance Classification Scheme (CCS). CCS Scores can be consolidated or suspended where appropriate, to reflect the impact of some non-compliances more accurately. For more details of our CCS scheme, contact your local office.

Permit conditions and compliance summary	CCS Category	Condition(s) breached
A1 - Specified by permit	A	
B1 - Infrastructure - Engineering for prevention and control of emissions	A	
B4 - Infrastructure - Containment of stored materials	A	
C3 - General Management - Materials acceptance	A	
C4 - General Management - Storage, handling labelling and Segregation	A	
D1 - Incident Management - Site security	A	
F1 - Amenity - Odour	A	
F2 - Amenity - Noise	A	
F3 - Amenity - Dust/fibres/particulates and litter	A	
F4 - Amenity - Pests/birds and scavengers	A	
F5 - Amenity - Deposits on road	A	

KEY: See Section 5 for breach categories, suspended scores will be indicated as such.

A = Assessed or assessed in part (no evidence of non-compliance), **X** = Action only,

O = Ongoing non-compliance, not scored.

Number of breaches recorded	0	Total compliance score (see section 5 for scoring scheme)	0
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If the Number of breaches recorded is greater than zero, please see Section 3 for our proposed enforcement response

Section 2 – Compliance Assessment Report Detail

This section contains a report of our findings and will usually include information on:

- The part(s) of the permit that were assessed (eg. Maintenance, training, combustion plant, etc)
- Where the type of assessment was 'Data Review' details of the report/results triggering the assessment
- Any non-compliances identified
- Any non-compliances with directly applicable legislation
- Details of any multiple non-compliances
- Information on the compliance score accrued inc.
- Details of advice given
- Any other areas of concern
- Any actions requested
- Any examples of good practice
- A reference to photos taken

Site visit was pre-arranged and the main aim of the visit to site was to discuss the planned application to vary the sites permit. Accompanied on the site visit by Environment Officer Phil Barrett.

Since my last inspection of the site there have been further extensive changes to the site. The main change being the erection of a building at the far end of the site, located just outside the permitted area. This building will house two biomass boilers and a drying bed that will be subject to a Part B Environmental Permitting Regulations 2016 permit. Heat from these biomass boilers will be used to dry both products and waste. These materials will be dried within a drying bed located within the building and within a series of purpose built containers that will be located within the permitted area subject to this permit (EPR-WP3094FB). These containers will be included within the proposed application to vary the permit.

During the site inspection we were asked if the current waste operation permit could be varied to include the drying bed within the building. This would mean that the waste operation permit and the Part B permit boundaries would overlap. The reason this has been asked is to allow the treatment of waste within the drying bed in the building if needed. Due to uncertainty the question has been passed onto the NRW policy team and the permitting team. An email was sent on 2nd May 2017 with a response. In summary the response indicates that there should be a physical separation between the two permitted areas to prevent dual regulation, i.e. any confused regulation between the Local Authority who should be regulating the Part B permitted area and NRW who regulate the waste operation permitted area. However, should you wish to dispute this response then you could still apply to vary the permit with the above boundary change. The danger in doing this is that there could be a delay in determination while a more final clarification is sought and should the application be refused it would be returned. This would therefore delay any other changes you intend to apply for in the variation application.

During the site inspection no issues were observed and as a result no CCS points have been applied.

The past issues with bird on site was discussed. It was explained that following visits from specialist consultants who advise on bird deterrent techniques the site is now trying to vary the measures they use. This includes ensuring the different bird scaring noises they have on site are not operating continually and using a large kite of a bird of prey (sea eagle?) on site if the bird situation worsens. So far these measures seem to have proved successful.

It is believed that the seagulls are likely to come from the relatively nearby Hafod Landfill. The arrival of the seagulls apparently seems to coincide with the use of a bird of prey at Hafod landfill and when the landfill workface is covered at the end of the working day.

Should the above measure stop being effective new measures will be put in place to deter the birds.

If you have any comments or questions regarding the above please contact me.

EPR Compliance Assessment Report

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Section 3 – Enforcement Response

You must take immediate action to rectify any non-compliance and prevent repetition. Non-compliance with your permit conditions constitutes an offence and can result in criminal prosecutions and/or suspension or revocation of a permit. Please read the detailed assessment in Section 2 and the steps you need to take in Section 4 below.

Other than the provision of advice and guidance, at present we do not intend to take further enforcement action in respect of the non-compliance identified above. This does not preclude us from taking enforcement action if further relevant information comes to light or advice isn't followed.

Section 4 – Action(s)

This section summarises the actions identified during the assessment along with the timescales for when they will need to be completed.

Criteria Ref.	CCS Category	Action required/advised	Due Date
See Section 1 above			

Section 5 – Compliance notes for the Operator

To ensure you correct actual or potential non-compliance we may

- Advise on corrective actions verbally or in writing
- Require you to take specific actions verbally or in writing
- Issue a notice
- Require you to review your procedures or management system
- Change some of the conditions of your permit
- Decide to undertake a full review of your permit

Any breach of a permit condition is an offence and we may take legal action against you

- We will normally provide advice and guidance to assist you to come back into compliance either after an offence is committed or where we consider that an offence is likely to be committed. This is without prejudice to any other enforcement response that we consider may be required.
- Enforcement action can include the issue of a formal caution, prosecution, the service of a notice and/or suspension or revocation of the permit.

See our Enforcement and Civil Sanctions guidance for further information

This report does not relieve the site operator of the responsibility to

- Ensure you comply with the conditions of the permit at all times and prevent pollution of the environment
- Ensure you comply with other legislative provisions which may apply

Non-compliance scores and categories

CCS category	Description	Score
C1	A non-compliance that could have a major environmental effect	60
C2	A non-compliance which could have a significant environmental effect	31
C3	A non-compliance which could have a minor environmental effect	4
C4	A non-compliance which has no potential environmental effect	0.1

Operational Risk Appraisal (Opra) - Compliance assessment findings may affect your Opra score and/or your charges. This score influences the resource we use to assess permit compliance.

Section 6 – General information

Data protection notice

The information on this form will be processed by the Natural Resources Wales (NRW) to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s). The NRW may also use and/or disclose it in connection with:

- Offering/providing you with its literature/services relating to environmental matters
- Consulting with the public, public bodies and other organisations (eg. Health and Safety Executive, local authorities) on environmental issues
- Carrying out statistical analysis, research and development on environmental issues
- Providing public register information to enquirers
- Investigating possible breaches of environmental law
- Assessing customer service satisfaction and improving its service
- Freedom of Information Act/Environmental Regulations request

The NRW may pass it on to its agents/representatives to do these things on its behalf. You should ensure that any persons named on this form are informed of the contents of this data protection notice.

Disclosure of information

The NRW will provide a copy of this report to the public register(s). However, if you consider that any information contained in this report should not be released to the public register(s) on the grounds of commercial confidentiality, you must write to your local area office within fifteen working days of receipt of this form indicating which information it concerns and why it should not be released, giving your reasons in full.

Customer charter

What can I do if I disagree with this compliance assessment report?

If you are unable to resolve the issue with your site officer, you should firstly discuss the matter with officer's line managers using the informal appeals procedure. If you wish to raise your dispute further through our official Complaints and Commendations procedure, phone our general enquiry number 0300 065 3000 (Mon to Fri 08.00 – 18.00) and ask for the Customer Contact team or send an email to enquiries@naturalresourceswales.gov.uk. If you are still dissatisfied you can make a complaint to the Public Services Ombudsman for Wales. For advice on how to complain to the Ombudsman phone their helpline on 0845 607 0987.

Welsh Language

If you would like this form in Welsh please contact your Regulatory Officer.