

Compliance Assessment Report CAR_NRW0039484

Permit being assessed: DB3797TC.

For: Cwmbran Glass Recovery Facility, held by Recresco Limited

At: Unit 60, Springvale Ind Est, Cwmbran, NP44 5BE.

Type of assessment carried out: Site Inspection, Reason: Routine.

On 15/02/2022 between 11:00 and 12:00.

Parts of permit assessed: A, B, C, D, F, G

NRW Lead Officer: Anna Wilmshurst, accompanied by Alex Bowder, Craig Coleman.

Report sent to: Kevin Edwards, Fraser MacIntyre, Depot manager, TCM on 03/03/2022.

1. Summary of our findings (full details in section 4)

Part of permitted activity assessed (criteria)	Assessment result	Permit condition
A1 - Specified by permit	Assessed (A)	
B1 - Infrastructure - Engineering for prevention and control of emissions	Assessed (A)	
B3 - Infrastructure - Site drainage engineering (clean and foul)	Assessed (A)	
B4 - Infrastructure - Containment of stored materials	Assessed (A)	
B5 - Infrastructure - Plant and equipment	Assessed (A)	
C1 - General Management - Staff competency/training	Assessed (A)	
C2 - General Management - Management system and operating procedures	Assessed (A)	
C3 - General Management - Materials acceptance	Assessed (A)	
C4 - General Management - Storage, handling labelling and Segregation	Assessed (A)	
D1 - Incident Management - Site security	Assessed (A)	
D2 - Incident Management - Accidents, emergency and incident planning	Assessed (A)	
F1 - Amenity - Odour	Assessed (A)	
F2 - Amenity - Noise	Assessed (A)	
F3 - Amenity - Dust/fibres/particulates and litter	Assessed (A)	
F4 - Amenity - Pests/birds and scavengers	Assessed (A)	
F5 - Amenity - Deposits on road	Assessed (A)	
G2 - Monitoring and Records, Maintenance and Reporting - Records of activity, site diary/journal/events	Assessed (A)	

Part of permitted activity assessed (criteria)	Assessment result	Permit condition
G4 - Monitoring and Records, Maintenance and Reporting - Reporting and notification to Natural Resources Wales	Action only (X)	

Result types are explained in more detail in the 'Important Information' section below.

Total number of non-compliances recorded	Total non-compliance score
0	0

How we use the non-compliance score to calculate your annual fee is explained in the 'Important Information' section below.

2. What action is required?

Criteria	Action needed	Complete by
G4	Submit Q2 and Q3 2021 waste returns	31/03/2022

Action criteria codes are listed in the 'Important information' section below.

3. What will happen next?

Any non-compliance we have identified and recorded on this form is an offence. It can result in criminal prosecution and/or suspension or revocation of your permit.

At this time, we do not intend to take any further action.

This statement does not stop us from taking additional enforcement action if further relevant information comes to light or offences continue.

4. Details of our assessment

Officers Anna WILMSHURST, Alex BOWDER and Craig COLEMAN attended Recresco Ltd, Cwmbran to complete a routine compliance inspection of the permit EPR-DB3797TC on Tuesday 15th February 2022 between 11:00 and 12:00. Weather was overcast and wet. Officers met with Kevin EDWARDS (Depot manager and TCM) and Gary BURKE (engineering director). This was a routine inspection and for new regulatory officer Anna WILMSHURST to meet site managers.

Kevin EDWARDS and Gary BURKE gave officers a tour around site.

Actions from last site visit – 25th February 2019

- TCM Fraser MacIntyre not present on site frequently enough, action for two local staff to go through WAMITAB qualification – COMPLETE
- Waste returns information to be collated and submitted – COMPLETE
- EMS document to be completed and submitted – COMPLETE

To remind the company following each visit Natural Resources Wales will produce a Compliance Assessment Report (CAR) detailing our comments from the inspection. If we substantiate reasonably foreseeable risks or actual impact to the environment, we can breach the business against your permit conditions which can affect your site banding and annual subsistence fees; this is scored on a Category 1 - 4 basis:

- 1 - Major, serious persistent and/or extensive impact on the environment/people/property
- 2 – Significant impact on effect on the environment/people/property
- 3 – Minor impact or effect on the environment/people/property
- 4 – A non-compliance which has no potential environmental effect

Observations

Officers received a site tour and the following observations were made. All glass processing is carried out indoors and sorted into different colours and stockpiled. Photo 1 below shows the separated glass. Maximum storage before processing is 500 tonnes. Non-recyclable material is stockpiled. There is a quick turnover of material and the stockpile is monitored, reducing the fire risk. It was mentioned that there was a fire on site approximately 2 years ago, but that systems are in place to avoid this happening again. Dust analysis has also been completed on site and it has been concluded that there are no explosives present. Officers were then taken outside the building where product (not waste) is stored. Photo 2 below shows the outdoor storage. No issues were noted here.



Photo 1 - separated glass stored inside



Photo 2 - product storage outside building

Infrastructure and drainage of the site was inspected on the tour. The impermeable surface appeared to be in good condition throughout the site. The drainage system is to foul sewer, there is no interceptor present on the site.

Technical competency - The allocated Technically Competent Manager (TCM) for the site was previously Fraser MacIntyre, but it was identified that more people needed to obtain a WAMITAB certificate. This has been completed. The 2 TCMs for the site are Kevin Edwards and John Maddox. Copies of WAMITAB certificates have been provided, thank you for sending these along with other site information requested.

During the site tour, officers noted that health and safety was taken very seriously, and measures put in place to prevent accidents are excellent.

Environmental Management System has been updated recently due to site expansion and investment. The most recent copy has been submitted to NRW.

Waste returns

The permit was varied in July 2019 to include the condition 4.2.2 'Within one month of the end of each quarter, the operator shall submit to Natural Resources Wales using the form made available for the purpose, the information specified on the form relating to the site and the waste accepted and removed from it during the previous quarter.'

The latest waste return for Q4 2021 was submitted on 20/01/22. Waste code accepted: 150107, totalling 29581.57 tonnes. 1047.32 tonnes was removed from the site as waste, coded as 191212 and sent to landfill sites, confirming the discussion we had on site. The permit stipulates a maximum tonnage of waste to be accepted at the site per year at 220,000t. We appear to be missing Q2 and Q3 for 2021. ACTION: Please submit waste returns for Q2 and Q3 of 2021.

Responsibility for waste returns is still with Fraser MacIntyre but officers were informed that someone else is being trained up to do this. Please continue to submit quarterly waste returns within one month of the end of each quarter, in line with your permit.

Permit compliance and breaches

No permit non-compliances were identified on this visit and thus no breaches have been scored.

Summary

If you have any queries regarding this Compliance Assessment Report please contact regulatory officer ANNA Wilmshurst on 07973 781227, or via email at anna.wilmshurst@naturalresourceswales.gov.uk

In this document 'Natural Resources Wales' means the Natural Resources Body for Wales established by Article 3 of the Natural Resources Body for Wales (Establishment) order.

If you have any queries about this report, or to discuss completion of any actions, please contact the NRW Officer named above.

Important information

Legal status of this report

Your permit is issued to you under the Environmental Permitting Regulations. You have a responsibility to comply with the conditions of your permit and prevent pollution/harm of the environment. You must also ensure that you comply with any other relevant legislation that may apply to your site's operations.

This report explains the findings of our assessment and any action you are required to take. We categorise non-compliance using our guidance for assessing non-compliance at regulated sites.

When we find potential non-compliance/s we will normally give you advice on how to maintain compliance.

To correct non-compliance, we may:

- require you to take specific actions
- issue a notice
- review the conditions of your permit.

Any advice and guidance we give will be without prejudice to any other enforcement response that we consider may be required.

Assessment results and non-compliance categories (used in section 1):

Assessment result	Description
Assessed (A)	Assessed or assessed in part, no evidence of non-compliance found
Action only (X)	Action only relating to the activity assessment
Ongoing (O)	Ongoing non-compliance, not scored

Non-compliance category	Description	Score
C1 Major	Potential to have a major, serious, persistent and/or extensive impact or effect on the environment, people and/or property	60
C2 Significant	Potential to have a significant impact or effect on the environment, people and/or property	31
C3 Minor	Potential to have a minor or minimal impact or effect on the environment, people and/or property	4
C4 No environmental impact	Non-compliance at a regulated site that cannot foreseeably have any impact on the environment, people and/or property	0.1

How we use assessment scores

The number and severity of non-compliances recorded in a year will affect your annual subsistence fee the following year. A non-compliance factor is added to your site's Operator

Performance Risk Appraisal (OPRA) score when we calculate your fee to reflect the additional resource we use to assess permit compliance.

What are suspended scores?

In line with our guidance, we may suspend scores for up to six months to allow time for remedial action to be taken. Suspended scores will be re-instated if the action is not completed.

Full list of Industry and Waste action criteria (used in section 1 and 2):**A: Permitted activities**

- A1 Specified by permit

B: Infrastructure

- B1 Infrastructure – Engineering for prevention and control of emissions
- B2 Infrastructure – Closure and decommissioning
- B3 Infrastructure – Site drainage engineering (clean and foul)
- B4 Infrastructure – Containment of stored materials
- B5 Infrastructure – Plant and equipment

C: General management

- C1 General management – Staff competency/training
- C2 General management – Management system and operating procedures
- C3 General management – Materials acceptance
- C4 General management – Storage, handling, labelling and segregation

D: Incident management

- D1 Incident management – Site security
- D2 Incident management – Accidents, emergency and incident planning

E: Emissions

- E1 Emissions – Air
- E2 Emissions – Land and groundwater
- E3 Emissions – Surface water
- E4 Emissions – Sewer
- E5 Emissions – Waste

F: Amenity

- F1 Amenity – Odour
- F2 Amenity – Noise
- F3 Amenity – Dust/fibres/particulates and litter
- F4 Amenity – Pests/birds and scavengers
- F5 Amenity – Deposits on road

G: Monitoring and records, maintenance and reporting

- G1 Monitoring and records, maintenance and reporting – Monitoring of emissions and environment
- G2 Monitoring and records, maintenance and reporting – Records of activity, site diary/journal/events
- G3 Monitoring and records, maintenance and reporting – Maintenance records
- G4 Monitoring and records, maintenance and reporting – Reporting and notification to Natural Resources Wales

H: Resources efficiency

- H1 Resource efficiency – Efficient use of raw materials
- H2 Resource efficiency – Energy efficiency

Enforcement response

Any permit condition non-compliance is an offence and we may take legal action against you. Action we take can include prosecution, serving a notice on you and/or suspension or revocation of your permit. See our Enforcement and Sanctions Guidance for further information.

Data protection notice

You should make sure that anyone named in this report knows that the information it contains will be processed by Natural Resources Wales to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s).

We may also use and/or disclose the report in connection with:

- offering or providing you with our literature or services relating to environmental matters
- consulting with the public, public bodies and other organisations (e.g. Health and Safety Executive, local authorities) on environmental issues
- carrying out statistical analysis, research and development on environmental issues
- providing public register information to enquirers
- investigating possible breaches of environmental law
- assessing customer service satisfaction and improving our service
- Freedom of Information Act or Environmental Information Regulations requests.

We may also pass it on to our agents or representatives to do these things on our behalf.

Disclosure of information – this report will be available to view on-line

If you think this report contains commercially confidential information that should not be placed on our public register, you must contact your local Natural Resources Wales office within **fifteen working days** of receiving this report, using the contact details in the accompanying email or letter. You must give a full explanation of why it should not be added to our public register, including specifying which information is commercially confidential. We will assess your request and respond to you within 20 working days to let you know if we agree to your request.

What do I do if I disagree with the report or have a complaint?

If you disagree with this compliance assessment report, you should contact the lead officer without delay to discuss your concerns.

If you are unable to resolve the issue with the lead officer or their line manager you should contact our Customer Contact team on 0300 065 3000 (Monday to Friday 08:00 – 18:00), or email enquiries@naturalresourceswales.gov.uk for details of how to raise your dispute further through our Complaints and Commendations procedure.

If you are dissatisfied with our response, you can contact the Public Services Ombudsman for Wales by phone on 0300 7900203 or by email at ask@ombudsman.wales

Welsh Language Standards

We are committed to establishing Natural Resources Wales as a naturally bilingual organisation. We will provide compliance reports in your preferred language.