

Compliance Assessment Report

Report ID:
CAR_NRW0032960

This form will report compliance with your permit as determined by an NRW officer

Site	Blacksmiths Garage	Permit Ref	VP3295FX			
Operator/Permit holder	John Stephens					
Regime	Waste Operations					
Date of assessment	13/02/2018	Time in	13:00	Out	15:00	
Assessment type	Site Inspection					
Parts of the permit assessed	1. General Considerations					
Lead officer's name	Park, Liz					
Accompanied by	Starks, Madeleine					
Recipient's name/position	John Stevens/ Operator	Date issued	28/02/2018			

Section 1 – Compliance Assessment Summary

This is based on the requirements of the permit under the Environmental Permitting Regulations or the licence under the Water Resources Act 1991 as amended by the Water Act 2003. A detailed explanation is captured in "Compliance Assessment Report Detail" (Section 2) and any actions you may need to take are given in the "Action(s)" (section 4). This summary details where we believe any non-compliance with the permit has occurred, the relevant condition and how the non-compliance has been categorised using our Compliance Classification Scheme (CCS). CCS Scores can be consolidated or suspended where appropriate, to reflect the impact of some non-compliances more accurately. For more details of our CCS scheme, contact your local office.

Permit conditions and compliance summary	CCS Category	Condition(s) breached
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KEY: See Section 5 for breach categories, suspended scores will be indicated as such.

A = Assessed or assessed in part (no evidence of non-compliance), **X** = Action only,

O = Ongoing non-compliance, not scored.

Number of breaches recorded	0	Total compliance score (see section 5 for scoring scheme)	0
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If the Number of breaches recorded is greater than zero, please see Section 3 for our proposed enforcement response

Section 2 – Compliance Assessment Report Detail

This section contains a report of our findings and will usually include information on:

- The part(s) of the permit that were assessed (eg. Maintenance, training, combustion plant, etc)
- Where the type of assessment was 'Data Review' details of the report/results triggering the assessment
- Any non-compliances identified
- Any non-compliances with directly applicable legislation
- Details of any multiple non-compliances
- Information on the compliance score accrued inc.
- Details of advice given
- Any other areas of concern
- Any actions requested
- Any examples of good practice
- A reference to photos taken

On Tuesday 13th February 2018, Environment Officers Liz Park and Madeleine Starks attended site at Blacksmiths Garage, with the intention of discussing the future of the permit held at the site. We were unable to complete a site inspection at the time of visit as there was insufficient access due to the large number of vehicles held on the yard.

The site has now been largely out of operation for several years; however, Mr Stevens has continued to accept vehicles on site. However, it is understood that a large majority of these vehicles are not End-Of -Life Vehicles (ELVs) (insurance category S or N) and that Mr Stevens is the registered keeper.

It is our understanding that there is an unconfirmed number of both de-polluted vehicles and un-depolluted ELVs kept on site which do not benefit from an impermeable surface storage. We understand that these vehicles have been on site for several years. Due to ill health, Mr Stevens is currently unable to de-pollute ELV's or access the yard.

Options were discussed with Mr Stevens to consider, should he surrender his permit. Some small-scale, scrap metal recovery activities are permitted under a T9 exemption. A copy of the exemption criteria was left on site. Mr Stevens may also be interested in the U16 "Using depolluted end-of-life vehicles for parts" exemption. A copy of this exemption criteria is enclosed. Please note this exemption is for restoring cars using parts from depolluted end-of -life vehicles. The parts cannot be sold.

If the decision is made to maintain the permit, we will be requiring you to comply with all the conditions of this permit. At present, there is considerable work to be undertaken to bring the yard to an acceptable condition. Mr Stevens will also need to either sit and pass the continuing compliance test to be the Technical Competent Manager (TCM) or employ someone else to undertake this role. In addition, you have failed to submit both quarterly waste returns and quarterly hazardous waste consignee returns. We are currently not scoring you for these breaches as we understand the pressure you have been under with regards to both yourself and your wife's health. However, if you decide to continue with operations and maintain the permit at the site we will be required to score you for all non-compliances, which will affect your yearly subsistence fee. Additionally, steps would need to be taken to bring to site into compliance.

As there are currently no facilities to undertake the depollution of End-of Life Vehicles, Blacksmiths Garage will be removed from the Authorised Treatment facilities list.

We have agreed to review the situation in 3 months' time (14th May 2018), at which point we will contact you to arrange a visit to discuss your decision on the future of the site.

EPR Compliance Assessment Report

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Operator/Permit holder	John Stephens	Date	13/02/2018

Section 3 – Enforcement Response

You must take immediate action to rectify any non-compliance and prevent repetition. Non-compliance with your permit conditions constitutes an offence and can result in criminal prosecutions and/or suspension or revocation of a permit. Please read the detailed assessment in Section 2 and the steps you need to take in Section 4 below.

Section 4 – Action(s)

This section summarises the actions identified during the assessment along with the timescales for when they will need to be completed.

Criteria Ref.	CCS Category	Action required/advised	Due Date
See Section 1 above			

Section 5 – Compliance notes for the Operator

To ensure you correct actual or potential non-compliance we may

- Advise on corrective actions verbally or in writing
- Require you to take specific actions verbally or in writing
- Issue a notice
- Require you to review your procedures or management system
- Change some of the conditions of your permit
- Decide to undertake a full review of your permit

Any breach of a permit condition is an offence and we may take legal action against you

- We will normally provide advice and guidance to assist you to come back into compliance either after an offence is committed or where we consider that an offence is likely to be committed. This is without prejudice to any other enforcement response that we consider may be required.
- Enforcement action can include the issue of a formal caution, prosecution, the service of a notice and/or suspension or revocation of the permit.

See our Enforcement and Civil Sanctions guidance for further information

This report does not relieve the site operator of the responsibility to

- Ensure you comply with the conditions of the permit at all times and prevent pollution of the environment
- Ensure you comply with other legislative provisions which may apply

Non-compliance scores and categories

CCS category	Description	Score
C1	A non-compliance that could have a major environmental effect	60
C2	A non-compliance which could have a significant environmental effect	31
C3	A non-compliance which could have a minor environmental effect	4
C4	A non-compliance which has no potential environmental effect	0.1

Operational Risk Appraisal (Opra) - Compliance assessment findings may affect your Opra score and/or your charges. This score influences the resource we use to assess permit compliance.

Section 6 – General information

Data protection notice

The information on this form will be processed by the Natural Resources Wales (NRW) to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s). The NRW may also use and/or disclose it in connection with:

- Offering/providing you with its literature/services relating to environmental matters
- Consulting with the public, public bodies and other organisations (eg. Health and Safety Executive, local authorities) on environmental issues
- Carrying out statistical analysis, research and development on environmental issues
- Providing public register information to enquirers
- Investigating possible breaches of environmental law
- Assessing customer service satisfaction and improving its service
- Freedom of Information Act/Environmental Regulations request

The NRW may pass it on to its agents/representatives to do these things on its behalf. You should ensure that any persons named on this form are informed of the contents of this data protection notice.

Disclosure of information

The NRW will provide a copy of this report to the public register(s). However, if you consider that any information contained in this report should not be released to the public register(s) on the grounds of commercial confidentiality, you must write to your local area office within fifteen working days of receipt of this form indicating which information it concerns and why it should not be released, giving your reasons in full.

Customer charter

What can I do if I disagree with this compliance assessment report?

If you are unable to resolve the issue with your site officer, you should firstly discuss the matter with officer's line managers using the informal appeals procedure. If you wish to raise your dispute further through our official Complaints and Commendations procedure, phone our general enquiry number 0300 065 3000 (Mon to Fri 08.00 – 18.00) and ask for the Customer Contact team or send an email to enquiries@naturalresourceswales.gov.uk. If you are still dissatisfied you can make a complaint to the Public Services Ombudsman for Wales. For advice on how to complain to the Ombudsman phone their helpline on 0845 607 0987.

Welsh Language

If you would like this form in Welsh please contact your Regulatory Officer.